

Cra-Z-Art

LIMITED 90-DAY WARRANTY

Thank you for your purchase!

Below are Cra-Z-Art LLC's ("Cra-Z-Art") warranty standards for this Limited 90-Day Warranty ("Limited Warranty") for The Real Cotton Candy Maker™ (the "Product"). Please be sure to retain your original sales receipt (or a readable photocopy) or your packing slip (if a .com purchase) for proof of purchase date. In the event you are required to return your product to Cra-Z-Art or submit a warranty claim, these documents will be required. Please keep them on file in a safe and secure place for future reference. We stand behind our Limited Warranty, so please contact us immediately with any issues you may experience so that we can resolve it as soon as possible for you.

A. What Does This Limited Warranty Cover?

Cra-Z-Art warrants that the Product will be free from defects in material and workmanship as described in this Limited Warranty. This Limited Warranty applies only to Cra-Z-Art products or parts. Coverage under this Limited Warranty applies only to the original purchaser of a new, unused Product purchased in the 50 states in the U.S.A.

B. How Long Does The Coverage Last?

This Limited Warranty is for 90 days, beginning on the date of original purchase and expires 90 days from such date.

C. What Will Cra-Z-Art Do?

If a defect that is covered during the Limited Warranty period occurs, Cra-Z-Art will refund the purchase price or replace (at Cra-Z-Art's option) the defective Product or component thereof. If it is determined that a replacement is required to honor this Limited Warranty, Cra-Z-Art reserves the right to substitute materials of equal or higher quality if the like product or components are not available. Where a replacement is required, Limited Warranty coverage for this Product is limited to a one (1) time replacement during the original Limited Warranty period which starts on the original date of purchase and expires 90 days from such date. Replacement of this Product or its components under the terms of this Limited Warranty will apply to the original warranty period and will not serve to extend such period.

D. What Does This Warranty Not Cover?

This Limited Warranty does not cover the following: consumable parts, such as batteries; cosmetic damage, including but not limited to scratches and dents; damage caused by accident, misuse, unreasonable use, immersion in water, neglect abuse, battery leakage, or improper installation, improper service, or other external causes; damage caused by operating the product outside the permitted or intended uses described by Cra-Z-Art in the manufacturer's use and care instructions; a product or part that has been modified; defects caused by normal wear and tear or otherwise due to the normal aging of the product; reimbursement for inconvenience, loss of use, shipping or any other costs or expenses. Failure to follow the manufacturer's use and care instructions may void this Limited Warranty.

In no event shall Cra-Z-Art be liable for any consequential, incidental, indirect, special or punitive damages whatsoever in any way arising out the use or inability to use the product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply.

Cra-Z-Art reserves the right to refuse service and invalidate this Limited Warranty when, upon inspection, the Product failure is due to causes other than defective material and/or workmanship. All warranties contained herein are void if the product is found to have been tampered with or misused by the purchaser beyond reasonable wear, and shall not apply if the product has been physically damaged intentionally or due to accident or neglect.

The service terms stated in this Limited Warranty shall be the consumer's sole and exclusive remedy in the event of product failure during the Limited Warranty period. Cra-Z-Art makes no warranty beyond what is contained in this Limited Warranty. Cra-Z-Art does not authorize any person to create for it any other obligation or ability in connection with this Limited Warranty.

E. How Do You Get Service?

If you are considering placing a warranty claim, please contact Cra-Z-Art at 1-973 543-2037 or e-mail us at consumeraffairs@cra-z-art.com. A simple claim form must be completed and submitted with a copy of the original sales receipt (or readable copy) or your packing slip (if a .com purchase) for proof of purchase date. If required, return the product (at your cost) for review to:

Cra-Z-Art LLC
1578 Sussex Turnpike
Randolph, NJ 07869

At our discretion, we may request you to provide photos (digital or standard) of the claimed defect prior to its return for inspection (if requested).

F. How Does State Law Apply?

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.